



Because you work hard for every yard.

NRMCA education works for you with solutions that pay off now!

Boost productivity, reduce downtime, enhance communication,
help satisfy regulators and improve the bottom line.

Plant Manager Certification Course

August 11-14, 2009, Charlotte, NC

Why attend: Never has it been more critical for your plant manager operator to be at the top of his/her game! Efficiency and productivity impact every penny in this tight economy! Plant managers serve a vital function, with responsibilities that affect issues from regulatory compliance to product quality, safety and profitability. NRMCA's certification program helps you make sure that they are up to speed on product knowledge, plant safety, environmental regulations, plant operations and ready mixed concrete industry business principles. This course establishes the basic industry standard, measured through certification. This course earns **24 credits** towards a **CCP_f** certification in the Operations and Production career track. The **CCP_f** certification is the highest professional designation in the industry. For more information, visit www.nrmca.org/steps

Who should attend: plant managers, operators, batchmen and anyone aspiring to these positions.

To register, use the attached form or visit NRMCA.org. For more course information, contact Gillian McBurney at 888-846-7622, x1166, or gmcburney@nrmca.org or visit www.nrmca.org

For registration and travel information, contact Jessica Moore at 888-846-7622, x1152, or jmoore@nrmca.org

What you'll learn

Day 1

Introduction

- What is a RMC Plant Manager's Responsibility?

Product Knowledge

- Cement
- Aggregates
- Admixtures
- Mixing Water
- Basic Proportioning
- Arithmetic of Batching
- Fresh Concrete Properties
- Hardened Concrete



What you'll learn continued...

Day 2

Operations

- Plant Design & Function
- Plant Maintenance
- The Mixer Driver, Your Company's Professional on Wheels
- Dispatch - Science & Art
- Batching Operations and Procedures
- Materials Management and Inventory

Safety

- Safety Regulations, Training, Motivation, Safety Audits
- Records & Reports
- Confined Space & Lock out / Tag Out
- Machine Guarding & Safe Operating Procedures
- Hazard Communication

Day 3

Environmental

- Environmental Stewardship and Community Relations
- Water Quality Management
- Environmental Audits and Environmental Management
- Materials Storage, Hazardous Materials, Chemicals
- Solids Management and Recycling Solids

Business Principles

- What Makes Business Sustainable?
- Managing & Leading Staff
- Inventory & Risk Management
- Calculating, Productivity, Benchmarking

Review Sessions

Day 4

- Exam on Product Knowledge & Technical Product (2 hours)
- Exam on, Operations, Safety, Environmental & Business Principles (2hours)



Certified Concrete Professional

The highest professional designation in the industry.
This seminar is part of NRMCA's Seminars, Training and Education Programs, STEPS®, and earns you



Co-Host State
The Carolina Ready Mixed
Concrete Association
(CRMCA)

NRMCA's Plant Manager Certification Course

Charlotte, NC

Tuesday, August 11 – Friday, 14 2009

Days 1-3 8am-5pm - Day 4 Certification Exam Only 8am-12:30pm

NRMCA reserves the right to close registration in order to not exceed capacity, early registration is encouraged.

I will sit for the exam on Friday, August 14 Yes No

This exam is optional but required to fulfill the certification requirement

Submit separate form for each registrant. Save a copy for your files.

Name/Title

Company

Address (No PO Boxes)

City/State/Zip

Phone/Fax /Email

Emergency Contact Name/Phone

Supervisor Name/Title

Address

City/State/Zip

Phone/Fax/Email

Special Needs (Attach special needs information)

Please provide e-mail addresses for all requesting to receive registration confirmations: (notification does not guarantee that class will run)

Email address

Email address

Course Location:

CRMCA
1805 J.N. Pease Place
Charlotte, NC 28262
(704) 717-9199

Hotel location:

Country Inn and Suites
131 East McCullough Drive
Charlotte, NC 28262
(704) 549-8770

Hotel Info: For your convenience, CRMCA contracted for a block of sleeping rooms at discount prices at the Country Inn and Suites : \$75/night single/double occupancy or \$85/night Suites plus applicable taxes.

Cut-off date: **July 31, 2009.** Check in - Monday, August 10, check out -Friday, August 14, 2009. Hotel rates and availability cannot be guaranteed after hotel's cut-off date. Please make room reservations early. Breakfast will be provided by the Country Inn and Suites. ***When booking your room please mention CRM09 to receive the discounted room rate***

Airport info: We suggest flying into Charlotte/Douglas International Airport (CLT). *Return flights should NOT be made before 3:30 pm on Friday if taking the exam.*

Shuttle Info: Phone bank located near baggage claim

Registration Fees

- \$ 950 NRMCA Members
- \$1395 Non-Members

Group incentive for NRMCA Members only

Register 3-5 Members and receive 10% off each registration
Register 6 or more members and receive 15% off each registration.
Please submit separate registration forms for all attendees.

Lunch provided

Payment Method:

- Check (make check payable to NRMCA)

Mail registration form and check to:

SunTrust Bank, c/o NRMCA

P.O. Box 79433

Baltimore, MD 21279

- VISA MasterCard AmEx

Card Number

Exp. Date

Name on Credit Card (print)

Signature

For credit card payment, fax form to:

Jessica Moore, Meetings. Dept., NRMCA, (301) 565-8200

Credit card or check, must accompany registrations. NRMCA No longer accepts P.O. #'s. Please Provide a credit card number or check with all registrations.

Important: NRMCA reserves the right to cancel this event. If cancelled, NRMCA will notify registrants via fax or e-mail by COB, **July 31, 2009.** (NRMCA will refund the entire registration fee, but is not responsible for airline and hotel reservation fees.) Class confirmations will be sent after this possible cancellation date. It is advisable not to make travel arrangements until you receive your confirmation. **You are responsible for making and paying for your own hotel and travel arrangements.**

Cancellation Policy: Full cancellation refunds, less a \$100 administration fee, will be extended until **July 31, 2009.** All cancellations after that date will not be refunded. Fee cancellations cannot be transferred to a future class. Registration cancellations must be made in writing to :

NRMCA Meetings Dept.
900 Spring Street
Silver Spring, MD 20910
Or, faxed to (301) 565-8200

For additional registration information, contact:

Jessica Moore, (240) 485-1152 or by e-mail at jmoore@nrmca.org.

Course follows all federal anti-trust guidelines.

This course earns **24 credits** towards a CCPf certification in the Operations and Production career track. The CCPf certification is the highest professional designation in the industry. For more information, visit www.nrmca.org/steps



For NRMCA Use Only

Order #: _____

Authorization #: _____

Date _____

Confirmation # _____